



NMDC Limited

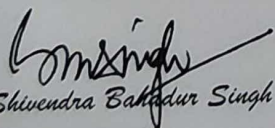
(BIOM- Kirandul Complex)
Chemical Laboratory

QUALITY POLICY

NMDC Limited (BIOM- Kirandul Complex), Chemical Laboratory is committed to maintain a high standard of laboratory operation and professional services for its customers. The management system is designed for developing confidence among its customers & personal as well as to deliver accurate, unbiased test results by following national & international test specifications. The laboratory management is committed to make familiarize the laboratory personnel about policy procedures and quality documentation of their work. The laboratory management is also committed to comply with the requirement of ISO/IEC 17025:2017 and requirement of NABL accreditation authority to continually improve the effectiveness on management system.

OBJECTIVES

- Management shall implement the international quality system IS/ISO/IEC 17025:2017 and requirement of NABL.
- All personnel involved in testing shall be familiarized with quality documentation and will implement it in their respective field.
- To maintain strict internal quality control according to guidelines laid down by NABL.
- To be committed to ensure competency, impartiality and consistency with the operations carried out by the laboratory.
- Resolution of customer complaint in a time bound manner.


Mr. Shivendra Bahadur Singh

GM(Production)

Date: 24.11.2022